KPIs in Facility Management

4 TIPS FOR FINDING THE RIGHT MEASUREMENTS

01. Review Your Objectives

Identify your facility's needs and determine your objectives, including high-priority vs. low-priority tasks and goals for the coming quarter.
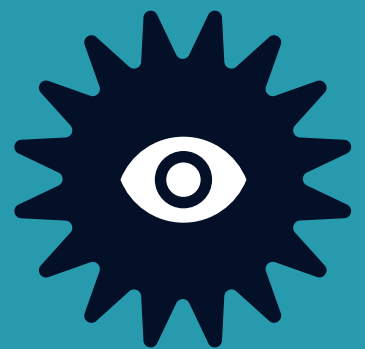
02. Define Your Metrics

Avoid data overload by narrowing down and defining the exact metrics you want to use, and how they adhere to your objectives. Find a way to communicate your results to stakeholders.
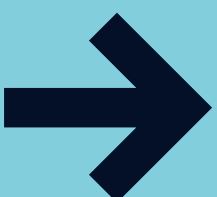
03. Use S.M.A.R.T. Goals

Re-evaluate and review your most important goals and organizational objectives, then make sure your goals are **specific, measurable, attainable, relevant and time-based**.

04. Leverage FM Software

Lastly, start using computer-assisted facility management software to track and manage your performance towards those goals. Now, you can better refine and hone your KPIs.

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